



THE INDICATION OF FEES FOR SERVICES:

the obligation on professionals
to display the prices of their services.

What is a service?

A service means the provision of any service offered by a professional to a consumer in return for a fee.

It can be a stand-alone service or a service linked to a particular product. The price of products consumed in the course of a service need not be displayed separately (e.g. hairdresser/shampoo). If the final price cannot be determined in advance, the various parameters used to calculate the total fee have to be indicated.

Rates charged by liberal professions are not covered in this sheet.

For the professional!

Service providers are obliged to indicate the prices of the most common services they offer to consumers.

The fee must always:

- be unambiguous, easily identifiable and easily readable.
- be in euros (€), value added tax (VAT) and all taxes included (ATI).

> sheet "Price indication"

If the service provider has premises open to the public, the fees have to be displayed and visible from the outside and the inside. Where the final price cannot be determined in advance, the price of the various parameters used to calculate the total price needs to be indicated. This applies in particular to the hourly rate for labour including tax and travel expenses.

Where the number of services offered is significant and the variety of conditions applicable to the supply of services make it difficult to draw up a comprehensible list of fees for customers, the service provider may replace this with a catalogue or a brochure detailing the prices of the most common services to be made available to the public at the premises. Fees can be unitary or flat rate.

Unitary fee:

- professionals are free to determine the unit they apply,
- they must display the unit in a non-equivocal way,
- they must display the price in euros (€), including value added tax (VAT) and all taxes included (ATI).

Flat rate fee:

- Professionals must indicate the fixed price in a non-equivocal way,
- and display the package in euros (€), value added tax (VAT) and all taxes included (ATI).

Penalties apply in case of non-compliance.

The professional may also offer an individualised quote which indicates the total amount to be paid including all taxes.



Practical examples!

Delivery price

DELIVERY RATES	
from 50€ purchase	
Ettelbruck	03€
Erpeldange	05€
Feulen	07€
Schieren	05€
Colmar-Berg	08€
Mertzig	10€
Stegen	10€
Bissen	12€
Ingeldorf	07€
Diekirch	06€
Burden	08€
Welscheid	10€

Catalogue

WIPING	
Jaw	64€
Chin	74€
Chin + jaw	145€
Face except eyebrows	183€
Cheeks	105€
Neck	79€
Forearm	242€
Arms + shoulders	369€
Armpits	111€
Bikini	111€
Extended bikini	138€
Armpits + bikini	184€
Armpits + extended bikini	199€
Brazilian	184€
Armpits + brazilian	247€
1/2 legs + knees	208€
Thighs + knees	317€
Full leg	453€
Other body parts	UPON REQUEST



List of the most common services



LUXURY CAR

PRICE LIST ROUTINE OPERATIONS AFTER-SALES SERVICE (A.S.S.)

Labour	95.94 € ATI*
Wheel mounting with storage for 1 season	79.00 € ATI**
Replacement car	39.00 € ATI / day

* Hourly rates ** Flat rates

17% VAT included

More information



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