

# INDICATION OF PRICES BY MOBILITY SERVICE PROVIDERS FOR RECHARGING ELECTRIC CARS:

the trader's obligation to provide information  
on the recharging price.

## What does displaying prices on recharging stations involve?

- Before initiating a recharging session, the customer must be informed of the charging prices, including all price components.
- Prices must be displayed in a clear, easily identifiable and easy-to-read manner. In Europe, the display of prices at recharging stations is strictly regulated.

### Please note:

- The recharging service is subject to a VAT rate of 8 %.
- The recharging service is not the same as providing a parking space.

Who does this apply to?

**Mobility Service Providers** (MSPs) who provide recharging services using a badge or recharging card.

What types of installation are covered?

- **Publicly accessible recharging stations**, meaning physical facilities for recharging electric vehicles, open to all users equally. Each recharging station may include several recharging points.
- **Recharging points**, meaning dedicated sockets capable of recharging one single electric vehicle at a time.

## **For professionals - the obligation to display charging prices transparently**

For all recharging points accessible to the public, all information relating to recharging prices must be made available before the initiation of the customer's recharging session.

The obligations to display prices set out in the Code of Consumption apply.

[> sheet "The indication of fees for services"](#)

### **What must be displayed?**

All information relating to prices specific to a recharging session must be displayed and presented in the following order:

- the price per kWh including VAT,
- the price per minute including VAT,
- the price per session including VAT,
- any other price component that applies.

### **How must the prices be displayed?**

- The information can be presented in mobile applications or websites that are freely accessible from a smartphone.
- All components of the final price must be clearly indicated, including e-roaming charges and any other charges applied by the mobility service provider.



## Practical example!



In general, the price per kWh is the main component of the final price. Usage or session prices are not systematically applied to all publicly accessible recharging stations. However, when they are billed, they must be clearly indicated before the initiation of the recharging session.

### Explanation of the components of the total price:

- **Price per kilowatt-hour (kWh):**

Refers to the price applied per unit of measurement of energy (expressed in kWh), actually transferred by the recharging station.

- **Usage price:**

Refers to the price for the unit of time (in minutes or hours) during which the use of the recharging station is billed.

- **Session price:**

An invariable flat rate regardless of how long the vehicle is connected or how much energy is drawn off.

- **Other charges:**

Other elements may apply, such as e-roaming charges or penalty charges for long parking.

### More information



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