

PRICE INDICATION IN FURNITURE SHOPS:

the trader's obligation to display prices
for all products and services offered.

This fact sheet is aimed specifically at furniture shop operators.

Consumers should be able to choose their furniture with full knowledge of the prices. For products on display, they should not have to ask a salesperson for prices either for products or services.

What is price indication?

The prices of all products offered for sale and services to the consumer must be displayed in an unambiguous, easily identifiable and readable manner. In Luxembourg, price indication is strictly regulated by the Code of Consumption.

For the professional!

Sellers must indicate the prices of all products offered for sale such as furniture, decorative items, household appliances and any other accessories. They must also display prices for the most common services such as delivery and assembly costs.

This obligation is in addition to the one of drawing up an estimate for orders or made-to-measure orders.

Penalties apply in case of non-compliance.

How to display the prices of products on sale?

- in euros (€), value added tax (VAT) and all other taxes included (TTC),
- products displayed inside: prices visible from the inside,
- products in outdoor displays and windows: prices visible from the outside,
- products not on display: prices via a list made available to the customer, freely accessible.



ABC MODEL PRICE LIST:

• Furniture	€ 24,400	• BZD fridge	€ 1,600
• 4 leather stools (4 x €250)	€ 1,000	• Ceramic hob BZD	€ 2,500
• Solid laminate worktop	€ 2,500	• BZD suspended hood	€ 2,000
• BZD oven	€ 1,500	• Sink and taps	€ 1,000

PRICE OF MODEL SHOWN **€ 36,500 INCL. TAX (VAT 17%)**

Free assembly and delivery

For each kitchen on display, the professional must present a detailed price list in the showroom.

The price of each piece of furniture and accessory must be listed in detail to enable the consumer to choose from among the various kitchens and accessories on display in the shop. The price must be displayed in an unambiguous, easily identifiable and easy readable manner.

How to display the prices of paid services?

- in euros (€), value added tax (VAT) and all other taxes included (VAT),
- unit or flat rates (€, incl. VAT),
- unit or flat-rate travel expenses (€, inc. VAT).

> sheet “Indication of prices for services”



Fees for the most common services must be displayed in euros (€), value added tax (VAT) and all other taxes included (VAT).

They must indicate whether they are unit prices or fixed prices and they must be displayed and visible both inside and out.

Price indication in advertising and commercial communications:

> sheet “Price indication in Commercial Communications”

More information



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