

THE BUSINESS PERMIT:

the obligation for professionals established in Luxembourg to identify themselves to the consumer.

What is the business permit?

The business permit is a mandatory document for any professional intending to engage in commercial, craft, industrial, or liberal professions in Luxembourg. It certifies that the professional meets the legal requirements in terms of qualifications, establishment and management, and that they fulfil their tax and social security obligations.

It allows the consumer to identify the legal or natural person offering the product or service and to find their official contact details. It also specifies the natural person in charge of the business operations, namely the managing director.

For the professional:

The professional must identify themselves to the consumer and provide a way to be contacted for information about the service or product sold, to request a repair, claim a warranty, or file a complaint.

Where must the permit be visibly displayed?

A 2D barcode is assigned to each business permit.

This barcode must be displayed on letters, emails, websites, price quotes, invoices and shop fronts of all sales outlets, as well as on the signs that must be installed at all construction sites.

The permit must be displayed in every establishment or store accessible to consumers.

The permit can be displayed using:

- a copy of the authorisation you received
- a QR code with the label “Business permit” (downloadable at <https://gd.lu/7HQqkx>)



How to apply for a permit?

If you do not have an business permit, contact the Business Permit department of the Ministry of the Economy without delay.

The applicable conditions, which vary depending on your activity, are detailed on the [guichet.lu](https://www.guichet.lu) website on the page „Application for, or modification of, a business permit“.

The *House of Entrepreneurship* (<https://www.houseofentrepreneurship.lu/>) provides free assistance with this procedure.



How should the permit be displayed in your establishment?

If your store has a shop window or an entrance door, the permit must be displayed there in a way that is clearly visible from the outside.



If your store does not have an exterior window, the permit can be displayed at the entrance, in a clearly visible and easily noticeable place.



More information



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